

HOW TO ADD MEDENT MOBILE

MEDENT Mobile is a web-based application that was designed for smartphones and tablets. You can run it as an app by adding MEDENT Mobile to your home screen.



ANDROID

- 1. Open your browser. Go to medentmobile.com.
- 2. Click the Menu button. Click Bookmarks > Add.
- 3. Edit the name of the bookmark and click OK.
- 4. Click and hold any free space on the home screen.
- 5. Select Shortcuts > Bookmark > MEDENT Mobile.



iPhone/iPad

- 1. Open Safari. Go to medentmobile.com.
- 2. Push 🖆 at the bottom of the screen.
- 3. Select Add to Home Screen.
- 4. Edit the name of the bookmark.
- 5. Click Add at the top right of the screen.



Blackberry

- 1. Open the browser. Go to medentmobile.com.
- 2. Press the blackberry menu button.
- 3. Select Add to Home Screen.
- 4. Edit the name of the bookmark.
- 5. Click Add.



Windows Phone 8

- 1. Log into MEDENT Mobile.
- 2. Click the 🔘 at the bottom left.
- 3. Click Display Options.
- 4. Click the Windows 8 Phones only Pin to Start Screen.
- 5. Click the Options button
- 6. Click Pin to start on the pop up.

NOTE: Access ID

You will be asked for your Access ID when you log into MEDENT Mobile from a new device or browser. To find your Access ID, from your main MEDENT system:

- 1. Click in the top right corner.
- 2. Click Help and Video Tutorials > About MEDENT.
- 3. Select PC Display Info in the bottom left corner of the popup. The ID is listed as CloudID.

If MEDENT Mobile 2 Factor Authentication is enabled at your practice, you will be required to enter a code received via SMS text to complete the login process from MEDENT Mobile.