

MESSAGE CENTRAL

MEDENT's Message Central is a customizable screen that lets users track and manage message types that matter most to them. When security is enabled, users have the ability to set up their own Message Central tabs and divs as well as copy another user's tabs.

Navigation

- Users must have security enabled to set up My Message Central and Message Central for others.
- To set up your own Message Central, from the main menu, click **Medical Records > Preferences > My Preferences > My Message Central**
- To set up another user's Message Central, click **Medical Records > Preferences > Other Preferences > Message Central Setup**
- To start your MEDENT sessions at Message Central, click the **Notification Menu > Settings > My Preferences > Display/PC Settings** and select Message Central.

New Tab

- To create a new tab, either click the **chevron** and the **gear icon** to the right of your Message Central tabs or click the **Notification Menu > Settings > My Preferences > My Message Central**. This will open the Tab Setup screen where you can create a **New** tab, rank or hide your existing tabs and **Deactivate** tabs.
- On the top button line, click "**Copy Another User's Tabs**" to copy another user's Message Central tab setup.
- When creating a new tab, you can copy another tab's settings or start from scratch.

New Area/Div

- On the top button line, click "**Tab Setup**" and "**Add Area to Message Central.**" Then, select the area you wish to add to this tab.
- Here, you have the option to **Set Tab as Default**, set the **Number of Columns**, **Change Tab Name** or **Deactivate Tab**.
- You can also click the gear icon in each area heading to **Set Area Name**, select **Max To Show**, set the area's **Color**, add **Filters** and more. The options here will depend on which area you've selected.
- Click the plus sign to the right of each div heading to create a new item in that area.

Example

The screenshot displays the MEDENT Message Central interface. At the top, there is a navigation bar with tabs for Chart Central, Daily Billing Summary, My Day Tab Setup, Patient Lookup, Chart Lookup, Office Appointments, and Message Central. Below this is a secondary navigation bar with buttons for Revenue Cycle (RCM), Statuses - All Prov, Reception, My Day, Order Status, VIEW Entire Staff, VIEW All Providers, ePA Elec Prior Auth, and Message Central. The main content area is divided into several sections:

- In Room waiting for me:** Lists patients like Luis Nichols and Joanne Ostaneck with their appointment details.
- Patients Seen:** Lists patients like John J Kemer, Jose Sanchez, William A Mayer, and Mika A Evans.
- Patients to be seen:** Lists patients like Mary E Martin, Betty Smith, Ma... Flannery, and Jose Chung.
- Dr's OPEN Phone Messages:** Lists messages from Kimmy Gage, Sara Abbey, George J Edwards, Steven J Button, and Carol K Martin.
- Unread Emails:** Lists emails like "New Patient Education Material" and "Fwd:New Patient Education Material".
- Pending Signatures:** Shows "No Items To Display".
- My eRx:** Shows "You Have 2 Refill Requests".
- My Script Queue:** Shows "You Have 3 Items In Your Queue".
- Patient Portal Messages:** Lists messages from M. Burke and M. Si... with their respective times.
- Dr's Open TODOs:** Shows "No Items To Display".

At the bottom, there is a status bar with various indicators: Dr. Bobby's - Phone Messages (4:56pm), Todo (6), Inter Office Email (3), Doctors Document(s) Tracker (56), Pending Signatures, Lab Results (19), ePA - Elec Prior Auth (0), Script Queue (3), eRx Msg (2), ACO Measures Dashboard, and navigation arrows.