

FLU SEASON: A GUIDE TO TROUBLESHOOTING

I don't have CPT Codes in my eBill.

Make sure you entered the immunization under the correct provider. Whatever is in the shot record must match the eSuperbill.

Immunization/Injection Record

Doctor	User	Super Dr	Location
1	Ryan Doctor-Test MD, FAAOMPT	49	1
			Main Office

eSuperbill

Manual Set Pay Amount \$12.00	Provider	Super Dr	Location
	49 Nurse, Better Living	49	
			NURSE, BETTER LIVIN

I have duplicate immunization records or eBills.

This is the record you want to keep as it contains the dose and Lot#. The duplicate record will have blank fields.

Imm/Inj	Dose	Site	Lot #	Dil. Lot#
90662	0.7mL	Left Arm	90662A	

Remove the record or eSuperbill that does not have the Lot# or dose information in it.

My NDC is not sending on a claim.

Make sure you are entering NDC info in the correct field. Check the NDC from Lot# field in Insurance Setup to see if you should be adding Package or Product info. Note: each insurance company defaults to Package.

Medical Records Setup > All Orders > Immunizations/Injections Setup > Lot # Setup

NDC Correction Utility Scan 2D Barcode

Edit Immun/Inj Lot#

Lot Details		
Lot Number	044821A	
Expiration	12/31/21	
Manufacturer	Moderna US, Inc.	
NDC (Package/Box)	12345	1234
NDC (Product/Vial)	12	

Form Break by Diagnosis Form Break by Date Month ECS Billing Name

Use Practice Address for ECS Claims Use Control File Address for Claims ECS Pay-To Address

Send Location NPI if present Don't Send Rendering Dr NPI Send NPI As

Group Taxonomy None Print NPI Only Facility Print Option

Paper Claims Ignore CR Ignore Commercial MCD Medigap Insurer ID

Uses VBH Units Send/Print Units or Minutes Minutes Multiply Drug Units

MSP (MCD-OH) Combine Crossover Charges into 1 C...

CCS Only:

Send Only This Insurance Compan... Use TCM Codes E/M Code in Sort

Use Patient Doctor for Insurance Pr... Use Patient Referring Doctor for Insur... Send Organization Name Only

Use Alternate EMP ID NDC from Lot# Package

Setup > Insurance Co's/Col Agencies > Insurance Co's/Collection Agcy's

I need to see which shots my patient still needs.

Link your codes to the proper vaccine group so you can use the "Series" view to quickly see which shots your patient already had.

Immunizations/Injections > Series View

Registry Info EMR

Adam Test M 08/20/2008 21 yrs, 3 wks Acct# 144 addingme

Vaccine	Type of Vaccine	Given	Lot #	VIS Date	Admin
Hepatitis B	1. Hepatitis B, Unspecified	Unknown			
	Serologic Immunity to Hepatitis B	Unknown			
	2. Hepatitis B & Hib Vaccine	12/16/20	TEST		Ryan
	3. (Add 3 of 3)				
Rotavirus	1. (Add 1 of 3)				
	2. (Add 2 of 3)				
	3. (Add 3 of 3, if needed)				
Diphtheria, Tetanus, Pertussis	1. (Add 1 of 5)				
	2. (Add 2 of 5)				
	3. (Add 3 of 5)				
	4. (Add 4 of 5)				
	5. (Add 5 of 5)				
Haemophilus B	1. Hepatitis B & Hib Vaccine	12/16/20	TEST		Ryan
	2. (Add 2 of 4)				

CVX and Vaccine Group Setup

90656 INFLUENZA VIRUS VACCINE SPLIT VIRUS USE FOR INDIVIDUAL 3YR OLDER

CVX Code 140

Vaccine Group Influenza

VIS Document

VIS Date

Medical Records Setup > All Orders > Immunizations/Injections Setup > Immunization Master File