



NEED HELP?



Ask your practice about MEDENT's video tutorial!



SAVE TIME!

"The check-in process before was anywhere from five to six minutes. Now it only takes about one minute... Patients are doing paperwork within seconds at the kiosk."

ALLISON ADKISON,
UNIVERSITY AT BUFFALO
NEUROSURGERY

MEDENT's Self-Check-In Kiosk

MEDENT's Self-Check-In Kiosk

Use the kiosk to review and update your information, complete documentation and make payments.



WHY WAIT?

Our kiosk helps patients complete the check-in process independently, meaning there is no need to wait in line at reception.



"With the kiosks, patients can be checked in and seated in a room in a quick fashion."

JAMES ATWELL, OPERATIONS MANAGER
CALVERT INTERNAL MEDICINE GROUP

HOW DOES IT WORK?

01. You will receive a unique QR code via email 3 hours prior to your appointment. Upon arrival, scan this code using the kiosk's webcam and select from English or Spanish language options.

02. Review and update your information. This may include demographics, contact info, insurance, pharmacy, HIPAA preferences and other required documentation.

03. Pay your copay or balance using the credit card reader. Print or email receipts for any credit/debit payments.

How long does it take?

1-2 MINUTES

This depends on the type of appointment as some visits require more documentation.



The kiosk's large capacitive touch screen has a privacy filter, so you can answer sensitive questions confidentially.

Use the kiosk's adjustable webcam to add or update your patient photo.

Upload images of your driver's license/photo ID and insurance card using the OCR card scanner.