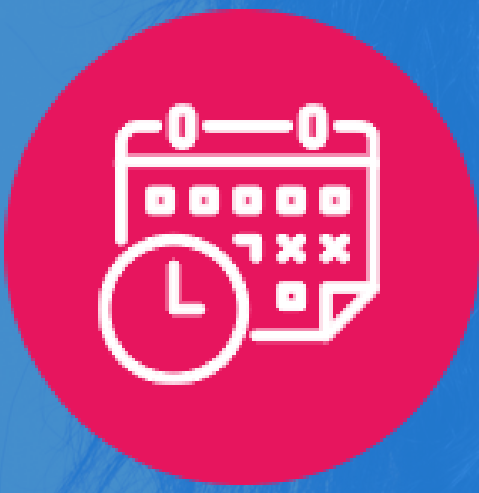




Well iQ

workflow

Clients must first reach out to Well iQ to sign up. Then, the MEDENT Interoperability Department will finalize setup and enable the interface.

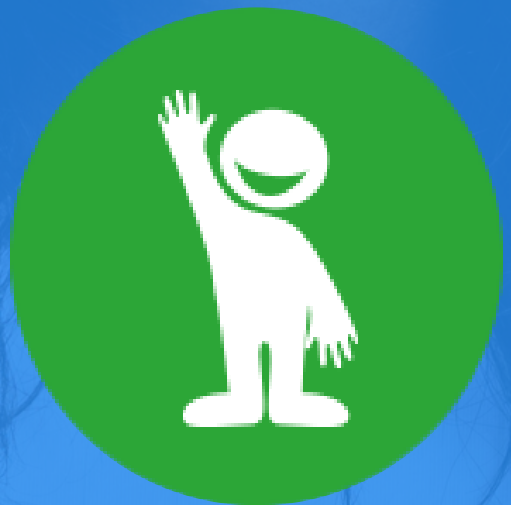


Demographic/Scheduling Export

Patient demographics and appointment information are automatically exported to Well iQ when a patient has been marked arrived or patient seen.

Consent

Patient consent will be exported to indicate consent to receive the survey via text message. If consent is not given, then the survey will be sent to the patient via email.



Results

PDF reports with the score and badge info from the patient survey are sent to MEDENT. These can be routed directly to patient charts. Access the holding tank from the bottom button line in Chart Central.

Metrics

Log in to the Well iQ platform to see details on patient satisfaction, staff engagement and public reviews.

