

How Ambient Listening Helped a Busy Family Physician Reclaim His Time

From After-Hours Charting to Same-Day Completion.

At a glance

- Practice: Jordan Elbridge Medical Center (part of Family Care Medical Group, PC)
- Provider: Dr. Michael Sojka
- Specialty: Family Medicine
- EHR: medent (5+ years)
- Ambient Listening Since: December 2025
- Patient Volume: 18-23 patients per day

Key metrics

Since adopting Ambient Listening, powered by Suki, in December 2025, Dr. Sojka has significantly reduced documentation time while increasing daily patient volume and maintaining same-day note completion.



2-3 HOURS

Saved Daily on Documentation



+5 PATIENTS

Per Day



Learn more at medent.com/connect/suki

Challenges

Before adopting Ambient Listening, Dr. Michael Sojka struggled to keep up with documentation while maintaining a full patient schedule. Notes were often completed after hours using a mix of in-visit typing and delayed dictation, sometimes days or weeks later. This not only created a growing backlog but also divided attention during patient encounters, making it difficult to stay fully engaged while capturing accurate documentation.

Solutions

By implementing Ambient Listening, powered by Suki, within medent, Dr. Sojka transitioned to a more streamlined, real-time documentation workflow. He was able to capture patient conversations naturally during visits, generating structured notes that are ready for quick review and sign-off. The intuitive workflow allowed for rapid adoption without disrupting existing processes.



It's nice to go home and have work be done. A year ago, I would never leave my computer at the office. Now, I don't need it at home.

Benefits

1

Same-Day Chart Completion

Notes are now completed and signed the same day, enabling faster turnaround for referrals, imaging and patient follow-up.

2

871+ Sessions | 20+ Sessions Per Day

With consistent daily use of Ambient Listening, Dr. Sojka has fully integrated it into his workflow, supporting real-time, in-visit documentation.

3

Work Stays at Work

With documentation finished during clinical hours, there is no need to bring charts home, supporting better separation between work and personal time.