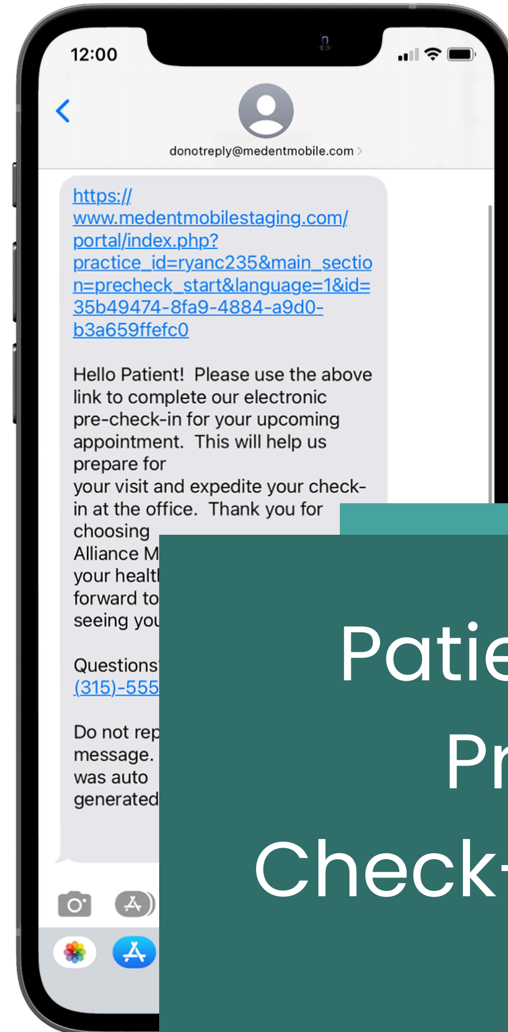
About

Pre-check-in

When you schedule an appointment, you will receive a unique link via text and/or email. Use your computer, smartphone or tablet to open the link, and verify or update information from the comfort of home.

Need help?

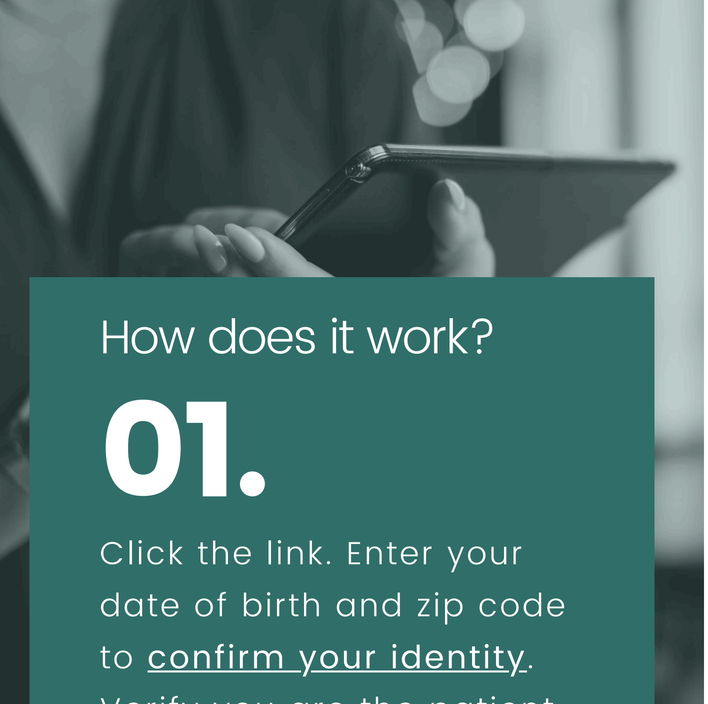
Ask your practice about medent's video tutorial!



Patient Pre-Check-In

Powered by medent

Complete most of the check-in process before your appointment!



How does it work?

01.

Click the link. Enter your date of birth and zip code to confirm your identity. Verify you are the patient or parent/legal guardian of the patient named.

02.

Review and update your information. This may include contact info, demographics, insurance, pharmacy, HIPAA preferences and other required documentation. You may be able to skip or decline portions of the pre-check-in.

Tips On

Adding Photos

You may be asked to add a patient photo as well as photos of your driver's license/photo ID and insurance card.

If using a mobile device:

For best results, lay your card on a flat, well-lit surface and turn your phone sideways to take a photo. You will be able to rotate or retake the photo before continuing.

If asked to submit a patient photo, please provide a recent headshot or selfie with only your face in it.

NOTE: You may need to allow your browser to access to your camera via your phone's settings.

How long does it take?

5-10 minutes

It depends on the type of appointment as some visits require more documentation.

What do you need?

Checklist

You will need the following items on hand:

- [ ] Driver's License/Photo ID
- [ ] Insurance Card