



Patient Pre- Check-In

Powered by medent

Use your computer, smartphone or tablet to complete most of the check-in process prior to your appointment!

STEPS

01. When you schedule an appointment, you will receive a unique link via text and/or email.

02. Click the link and enter your date of birth and zip code to confirm your identity. Verify you are the patient or parent/legal guardian.

03. Review and update your information. This may include contact info, insurance, pharmacy, HIPAA preferences and other required documentation.

TIPS

Make sure you have your driver's license or photo ID and insurance card on hand. You may be asked to add photos of these items.

If using a mobile device, lay your ID or insurance card on a flat, well-lit surface and turn your phone sideways to take a photo. You can then rotate or retake the photo.

If asked to submit a patient photo, provide a recent headshot or selfie with only your face in it. NOTE: You may need to allow your browser to access your camera in settings.

How long does it take?

**5-10
MINUTES**

It depends on the type of appointment as some visits require more documentation.



Ask your practice about medent's video tutorial!

