

Marble Valley Healthworks Finds Long-Term Success with medent

Empowering Patient Relationships and Independent Growth

At a glance

- Organization: Marble Valley Healthworks LLC
- Provider: Bruce D. Bullock, MD
- Specialty: Family Medicine / Geriatrics
- Independent, Multi-Location Practice
- medent Client Since: 2019
- Ambient Listening Since: May 2026

Key metrics

As a former CMIO and experienced physician leader, Dr. Bullock had worked with multiple EHR platforms before choosing medent as his long-term solution.



7+ Years
With medent



3 EHRs
Across His Career



EHR, Practice Management



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Challenges



After working with multiple EHR systems throughout his career, including serving as CMIO during a large-scale Cerner implementation, Dr. Bruce Bullock understood the operational and clinical challenges that come with enterprise technology. As Marble Valley Healthworks grew across multiple locations, the practice needed a system that could support efficient patient care while providing the visibility and flexibility required to manage an independent healthcare organization.

Solutions



For more than 7 years, medent has served as the foundation for Marble Valley Healthworks. The all-in-one platform lets the organization manage multiple locations, access patient information at the point of care and use data to support quality improvement efforts. Recent innovations, including Ambient Listening powered by Suki, have further enhanced the clinical experience by allowing Dr. Bullock to focus more fully on patients during visits.



medent allows me to optimize relationships with my patients. And as a business tool for independent practice, it's so much better than what we had in the past.

Benefits



1

More Meaningful Patient Relationships

medent's Ambient Listening reduces documentation burden, letting Dr. Bullock to focus on patients instead of the screen.

2

Smarter Practice Management

medent provides visibility across providers, locations and practice operations, helping organizations manage both clinical and financial performance.

3

Continuous Improvement Through Collaboration

medent's commitment to improving the product and healthcare experience has helped foster a long-term partnership built on collaboration and innovation.