

Need Help?

We have several video tutorials available to help you activate and access your account, including how to update your account information and history, reset your login or password, create messages, and view documents and chart items.

WHAT TO EXPECT

Here's an example of what a Patient Portal account looks like.



MEDENT Patient Portal

Login

Sign in

Forgot password?
Forgot login name?

New to the patient portal?

Activate account

The screenshot displays the MEDENT Patient Portal interface. At the top, the user is identified as Jane Test, with a last login of 10/03/18 at 4:29 pm. Navigation options include 'Edit Profile' and 'Logout'. Below this, there are buttons for 'Create Message', 'Refresh', 'Move to Saved', and 'Delete Message'. A message list is shown with columns for checkboxes, dates, times, and subjects. An illustration of a female doctor in a white lab coat and black skirt holding a clipboard is positioned to the right of the message list.

<input type="checkbox"/>	Date	Time	Subject
<input type="checkbox"/>	10/03/18	1:31 pm	Document: MedlinePlus-Amoxicillin,Lansop
<input type="checkbox"/>	10/03/18	1:14 pm	Document: Clinical Visit Summary

PATIENT PORTAL powered by MEDENT

Take a more active role in your healthcare and create a more accurate record of your medical history with Patient Portal.



SECURE
ONLINE ACCESS

WHAT IS PATIENT PORTAL?

Patient Portal gives you secure online access to portions of your medical records, as well as a convenient way to communicate with your practice.

With Patient Portal, you can:

- Send and receive non-urgent messages and information from your doctor's office, including test results and educational material
- Easily notify the practice of changes to your personal information, including your phone number, address and insurance information
- View upcoming and previous appointments
- View and/or print your current medications and allergies list...and more!

HOW DOES IT WORK?

You'll need to use a computer, smartphone or tablet with an internet connection and an up-to-date browser (such as Google Chrome, Edge or Safari) to connect to Patient Portal.

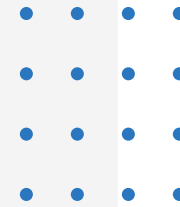
You also need an email address so we can notify you when you have a new message to your portal account. We treat this with the same privacy and care as your health records.

HOW DO I SIGN UP?

As a patient at our practice, you're eligible for a free Patient Portal account! You just need to contact our office for your activation code.

Once you have your unique code, you can create a username, password and other login information used to verify your identity.

NOTE: Your activation code is case sensitive. You must also enter your name exactly as it appears in our practice system, including any suffixes.



ACCESSING YOUR ACCOUNT

Go to our practice website and click Patient Portal to access your account.

01.

LOGIN OR ACTIVATE ACCOUNT

New patients must click "Activate account" and enter personal information, security information, login information and your activation code.

02.

REVIEW ACCOUNT INFORMATION

When you log in for the first time, you will be asked to review your account information and update your history.

03.

SEND MESSAGES OR VIEW/PRINT INFORMATION

You can send and review non-urgent messages and view or print information from your chart.

04.

LOGOUT

Don't forget to log out when you're finished!

