

RPA Planned Incremental Release 4.5.0

The Revenue Performance Advisor™ (RPA) Planned Incremental Release 4.5.0 provides a variety of changes designed to enhance RPA's use. The changes include the following:

- **Menus and Workflow Status:** Menus and workflow statuses have been updated for claims management and denials management.
- **Claims Management:** All rejected claims worklist now fall under the Claims Management menu option.
- **Denials Management:** Changes for denials management include worklist updated names and additional worklists, as well as an updated crosswalk document for the adjustment reason code.

Use the release notes to learn about these updates and other changes provided in this release, including any required configuration.

Text in a green box indicates action needs to be taken by the user.

Claims Management and Denials Management

For improvement in workflows, a number of changes have been made for managing claims and denials. These include renaming of menus, updates for worklists (location, renaming, and additions), and updates for workflow statuses.

Menu changes and workflow status updates apply to claims management and denials management.

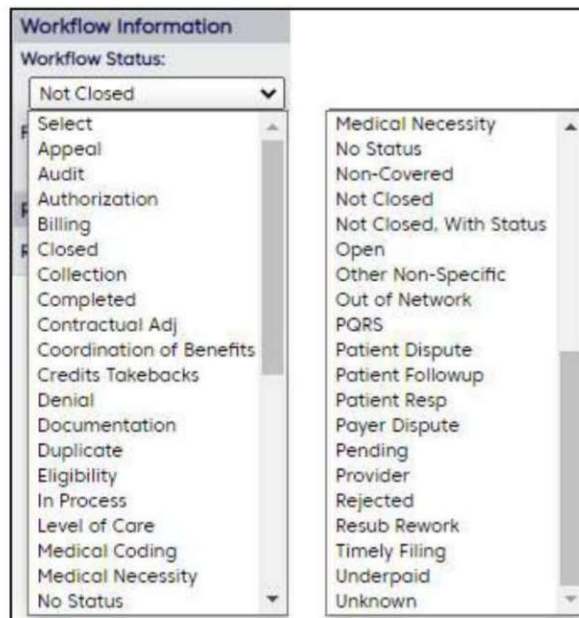
Menu Changes

The *CLAIMS AND TRACKING* menu has been renamed **CLAIMS MANAGEMENT** and the *REJECTIONS AND DENIALS* menu has been renamed **DENIALS MANAGEMENT**.



Workflow Status Updates

To accurately reflect workflow statuses, the list of statuses for claims and denials has been updated as shown in the following screenshot:



Claims Management

All of the **MANAGE REJECTED CLAIMS** worklists have been moved to the **CLAIMS MANAGEMENT** menu.



Denials Management

Worklist Name Changes

A number of updates have been made to the Denials Management worklists available to users. Some worklist names have been changed and some new worklists have been added. The complete list can be viewed in the screenshot, arranged in two categories: **TRACK DENIED REMITS/EOBS** and **MANAGE DENIALS**.



Note: The last four categories listed – *Non-Covered*, *Other Non-Specific*, *Contractual Adj*, and *Patient Resp* – aren't denials management worklists per se; the information populated into these worklists will more like be related to patient liability or contractual adjustments.